



Doctors Memorial HOSPITAL

Estimation of Charges – Elective Service Detailed Charges After Service Provided

Doctors Memorial Hospital's Administration and Staff believe our patients should have the freedom to ask for an estimation of what their charges will be on specific elective services offered by Doctors Memorial Hospital. To receive an estimate of services fees, please submit your request in writing to:

Doctors Memorial Hospital
P.O. Box 188
Bonifay, FL 32425

Attn: Heather Nelson, Business Office Director

You will receive a response no later than 7 days from the date your request is received by the Business Office. The response can be either by mail, picked up from the Business Office at 2600 Hospital Drive, Bonifay, FL 32425, or sent electronically via secure email at your request.

Once the service is provided, if you elect to use Doctors Memorial Hospital after reviewing the estimate of charges, a detailed listing of charges by procedure will be available to you by mail or electronic format as described above. As always, please contact your insurance plan to confirm what your responsibility may be for this type of service.

Any balance or charge dispute will be resolved either verbally or via mail within 7 days of inquiry by patient or guarantor. At all times, disputes are to be handled as quickly as possible.

For more information, please contact one of our Business Office Representatives at 850-547-8000, Monday through Friday, 8am-4pm.